

Mission Statement

It is the Mission Statement of Hastie Insulation (Ireland) Ltd to:

Supply industrial insulation products and services of the highest standards in strict compliance with latest technology and specifications and customers' requirements and expectations.

Acknowledge that customer satisfaction depends on both our integrity and performance at all times.

Stress that quality is the responsibility of all staff.

Provide sufficient resources and training to ensure all work is done on budget and on time.

Seek ways of continually improving our services.

Comply fully with the requirements of the current revision of ISO 9001

Establish, achieve and continuously review Quality Objectives throughout the company

Communicate this Quality Policy statement to all personnel and review it annually for continuing suitability to the company

The company's Quality Management System has been issued with my full approval and all personnel are directed to work in accordance with the policies and procedures defined therein.

Bill Connell (General Manager)

Date